

**PRODUCTOS AGROVIN**, as an organisation which specialises in the PRODUCTION AND DISTRIBUTION OF ADDITIVES AND ADJUVANTS USED IN OENOLOGY AND THE FOOD INDUSTRY, aims to guarantee the Quality and Safety of its products according to customer and market demands, as well as to the regulatory requirements.

The management of **PRODUCTOS AGROVIN** believes that the Quality and Food Safety Systems certification is crucial since it is an essential tool to carry out all the production processes, to ensure the participation of all the members of the company creating an ideal working environment, to continuously improve the processes and products, and to ensure the profitability of its activities.

Furthermore, **PRODUCTOS AGROVIN** is committed to finding suppliers that share its same philosophy and who are certified by any of the GFSI accepted schemes (such as BRC, IFS or FSSC 22000).

For this reason, the **PRODUCTOS AGROVIN** policy is aimed at fulfilling the general objectives set by the company:

- > Provide products and/or services that meet the needs and expectations of clients and interested parties.
- > Comply with the applicable legal and regulatory requirements and with the Quality and Food Safety management requirements mutually agreed to with clients.
- > Comply with all the product requirements regarding safety, quality, legality, production process control and compliance with specifications.
- > Ensure that the products produced and sold will not harm the consumer when used, prepared and/or consumed according to the intended use.
- > Share the quality and food safety policy among the **PRODUCTOS AGROVIN** staff, the interested parties and any citizens that may request it.
- > Regularly review and update the policy and the objectives related to Quality and Food Safety management to make sure they are appropriate for the activities developed.
- > Encourage and maintain a flow of information and communication internally between the different areas or hierarchical levels involved in the production and delivery of the service and properly address the communication established or requested by clients and the interested parties (including complaints and suggestions) to continuously improve the quality of the products and services provided.

- > Avoid any possible failures, deficiencies and anomalies that may arise when performing daily activities.
- > Continuously improve the Food Quality and Safety management system.
- > Disseminate a Food Safety culture at all levels of the Organization, through activities that include communication, training, employee feedback, measuring performance in food safety activities and the commitment of the company's senior management, and in the same way, ensuring and improving the competencies of our employees related to food safety.
- > Comply with the applicable legal and regulatory requirements derived from products subject to ADR regulation.

The attainment of these commitments will ensure the continuity, growth and improvement of our organisation and the future of us all. For this reason the Management requests the active collaboration and participation of all the **PRODUCTOS AGROVIN** staff when carrying out the activities established in the management system.

This Policy provides a reference for selecting and reviewing the Food Safety and Quality objectives, must be known and applied by everyone in the company and shall therefore be disclosed and made available to all the staff and other interested parties; in addition, it will be reviewed annually to ensure its continuous adjustment to the needs.

Alcázar de San Juan, 23/03/2022

The Management